

CITY OF PLAQUEMINE UTILITY ACCOUNT PAYMENTS VIA INTERNET

December 18, 2015

CREDIT/DEBIT CARDS & E-CHECK PAYMENT FEES SCHEDULE

Online Payment Credit/Debit Cards:

Convenience Fee	\$4.75 per transaction
INCODE Municipal Processing Fee	\$1.25 per transaction

Online Payment E-Check:

INCODE Municipal Processing Fee	\$1.25 per transaction
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In accordance with the City of Plaquemine Ordinance 345, adopted on April 8, 2014, the City authorized credit and debit card and e-check payments for City utility on-line account payments. The City then suspended these charges until November 2015 in order to establish the service and assess the interest among customers.

The one-year year period has now passed. The fees incurred by the City for on-line bill payment are now being passed on to the customers who choose to use this convenience. The City cannot continue to absorb these costs because of the high number of customers who use this service. The City receives no part of the revenue from these fees – it is simply passing on the charges incurred by the necessary provider companies for those who choose to use this convenience.

The fees for payment by debit or credit card include the \$4.75 per transaction fee charged by the credit card company to process the transaction, plus a \$1.25 fee for the city's utility billing provider. The fee for payment by e-check is \$1.25 per transaction.

For more information:

City Light and Water Business Office
23640 Railroad Avenue, Plaquemine, LA 70764
Office: 225-687-3725
8:00 am to 4:30 pm – Monday through Friday